

PATIENT GROUP MEMBER PROFILES

Jacqueline Bromage – a long term resident of Doncaster has joined our PPG as she feels like she could offer a lot to the surgery in terms of patients needs and also wanted to learn more about the day to day running of the practice.

Mr Raitt, another valuable member of our PPG, joined in the hope of being able to make a positive impact on the future patient/surgery relationship.

Heather Audsley, a patient from our branch surgery, Hollybush HC, agreed to join our team so she could be well informed of any changes we would be making and to allow us to take on board her thoughts and experiences of the practice.

We were pleased to welcome **John Townley** to our group. He feels he has had the very best care for around 18 years at the practice. He now feels he would like to take a more active role to help improve the surgery.

After attending the first PPG meeting, and finding it very informative, **Jack Spink** decided to join the group so could have a more rounded view on how the surgery works.

Deborah Bird is another patient from our Hollybush Health Centre. She feels she will make a great representative for the disabled being hard of hearing and partially blind. We feel she will make a valuable contribution to improving the services that the practice provides in this area.

Chris Baker is another member of the group who feels that the PPG has given her a chance to ask questions and raise any concerns she has.

Father and daughter, **Ambrose and Stacey Eneh** felt it would be good to have members from a younger age group to make suggestions and put forward any new ideas from her peers. Mr Eneh wanted to take this opportunity to express his gratitude for all the care we have given him at the surgery and felt he would like to contribute, where possible, to continue the success of the practice.

Husband and wife, **Kelly and Gerald Seaman** have recently returned to live in England. Mrs Seaman had concerns about the appointment system and thought the PPG would enlighten her about any changes within the practice. Mr Seaman felt the practice offered a great service to patients and wanted to compare his experiences within the medical services he had experienced overseas with those in Doncaster.